

Subject: LASAN 311 Pending Tickets vs HOPE RRT Locations

From: Reiner Reich Bolor <41517@lapd.online>

Date: 2/5/19, 10:05 AM

To: Dominic Choi <32350@lapd.online>, Brian Buchner <brian.buchner@lacity.org>, Danielle Maldonado <danielle.maldonado@lacity.org>, Katrina Montgomery <katrina.montgomery@lacity.org>, Emada Tingirides <31546@lapd.online>, "Jose P. Garcia" <jose.garcia@lacity.org>

CC: Robert Chellew <37991@lapd.online>, Marco Ramirez <40604@lapd.online>, Matthew Tenchavez <mtenchavez@lahsa.org>, Celina Robles <38064@lapd.online>, Monique Contreras <38228@lapd.online>

Good morning everyone,

I was analyzing the data on the UHRC Dashboard and noticed that the "LASAN Tickets Pending Clean Up" still has discrepancies and does not accurately provide the total amount of homeless encampments pending for a cleanup. The UHRC does a refresh every morning on the dashboard to get the updated numbers provided by LASAN.

When I export the pending clean up tickets on excel, several issues come up:

1. Not all 6,638 tickets are exported onto excel – the max has always been 2,000 which I'm not sure if that issue is with SALUS
2. The total 6,638 still includes: bulky items, illegal dumping pickup, electronic waste, and metal/household appliance as part of the count (1,231 Homeless Encampment tickets (out of 2,000) as of 2/4/19)

I was also comparing the pending cleanup tickets versus the cleanup locations that HOPE conducts with rapid response and noticed several locations had already been addressed by the HOPE Teams but the tickets still show "pending."

The highlighted cells (see attached spreadsheet) are locations that had already been addressed by the HOPE Teams after the 311 requests / tickets were produced. I only used a small sample of the HOPE RRT locations to compare them to the 311 tickets but it does show that the HOPE Teams have been responding to the 311 requests without even knowing it.

LASAN 311 Pending Tickets vs HOPE RRT Locations

Respectfully,

Officer Reiner Bolor, Serial No. 41517

Los Angeles Police Dept.

Unified Homeless Response Center (UHRC)

500 East Temple St.

Los Angeles, CA 90012

(213) 484-4855

—Attachments:—

HOPE RRT vs Pending 311_Code 55s.xlsx

260 kB